

REQUEST FOR INFORMATION (RFI)



No. 26-002

TECHNOLOGICAL GUNSHOT DETECTION SYSTEMS FOR THE DEPARTMENT OF PUBLIC SAFETY OF THE GOVERNMENT OF PUERTO RICO

PUBLISHED ON: MONDAY, AUGUST 11, 2025

IN-PERSON EXPLANATORY MEETING

friday, august 22, 2025, at 9:30 am


LAST DAY TO SUBMIT QUESTIONS

tuesday, august 26, 2025, at 4:00 pm

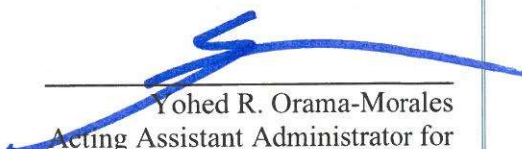
LAST DAY TO SUBMIT INFORMATION

tuesday, september 9, 2025, at 4:00 pm



Don't miss the in-person meeting! 
Reserve your space now by scanning the QR code.
We look forward to seeing you!

Issued by:


Yohed R. Orama-Morales
Acting Assistant Administrator for
Procurement

*All times are in Atlantic Standard Time (AST).



INTRODUCTION

The General Services Administration (ASG), under Act 73-2019, as amended, the “2019 General Services Administration Act for the Centralization of Procurement of the Government of Puerto Rico,” is the government entity responsible for implementing public policy on the acquisition of goods and non-professional services of the Government of Puerto Rico (Government). The ASG has the authority to act as the contracting and negotiating entity for all government entities. This includes the authority to procure the purchase and acquisition of goods and services on behalf of such entities.

The purpose of this Request for Information (RFI) is to gather detailed information on vendors that have experience and knowledge and can provide solutions for technological gunshot detection systems services that can integrate with tools for predictive analysis, crime prevention and proactive efforts for the Department of Public Safety of the Government of Puerto Rico (DPS). The ASG, in alignment with the goals of the Government of Puerto Rico to implement technology, is seeking to broaden the offer of goods and services available to the DPS.

As part of this RFI process, we seek to receive detailed information on goods and services that our vendors may offer, such as technological gunshot detection systems with the capacity for integration with surveillance cameras, reconnaissance systems, command and control platform, response teams, automated technology and forensic acoustic data collection, and automatic classification of the kind of weapon or caliber involved by using advanced acoustic signal processing algorithms.

In summary, we want to hear from vendors in all industries that may provide these and other solutions that provide value for the Government in its goal of supporting the environment through its procurement processes.

This RFI seeks to understand the capabilities, experience, and approach of potential vendors in providing solutions that are aligned with our operational goals. The information that is obtained will be of great value in determining the next steps to follow and will allow us to issue a Request for Sealed Proposals (SRFP) or any other bidding method, which is to say that there will be bidding processes for this purpose.

This RFI has been drafted according to the provisions of Regulation No. 9230, as amended, the “Uniform Regulation for Purchases and Bids of Goods, Works, and Nonprofessional Services of the General Services Administration of the Government of Puerto Rico,” adopted under Act No. 73-2019, *supra*.

We are inviting vendors that have experience in providing these goods or services, especially on a large scale for the DPS or the agencies of the Government of PR, who can provide us with detailed information about their services, technology, implementation strategies, and examples of similar projects they have completed. The General Services Administration of the Government of PR (ASG) is committed to providing a transparent and competitive process, and we are eager to establish communication with the vendors that share our vision for an efficient and sustainable process that will secure our operations.

The publication and implementation of this RFI by the Assistant Administrator for Procurement, does not obligate the ASG or the Administrator to: (i) grant an award in the process; (ii) execute a contract; and/or (iii) reimburse any expenses, of any kind, incurred by the proponent in the preparation, delivery, submission, and use of its proposal in the negotiation process, if any, of the terms and conditions of the contract.



1.2 TIMELINE FOR THE RFI

The timeline for this RFI is shown in **Table 1.2.1** below.

Deadline	Event
monday, august 11, 2025 at 4:45 p.m. AST	Publication of the RFI
friday, august 22, 2025 at 9:30 a.m. AST	Explanatory Meeting
tuesday, august 26, 2025 at 4:00 p.m. AST	Last day to submit questions: subastasinformales@asg.pr.gov
tuesday, september 9, 2025 at 4:00 p.m. AST	Submission of RFI: subastasinformales@asg.pr.gov

The deadlines in the RFI timeline are subject to change. It is the responsibility of the proponents to periodically consult their email and the website for all information and updates related to this RFI.

1.3 EXPLANATORY MEETING

All bidders or parties interested in submitting information for this RFI may attend the explanatory meeting for the purpose of clarifying any questions that might arise with regard to the Request for Information.

The meeting will be held in person at the ASG Academy Room, located at the Minillas Government Center, 12th Floor, **friday, august 22, 2025 at 9:30 a.m. AST**.

Participants in this meeting shall abide by rules and conduct meant to ensure respect and decorum. Any inappropriate conduct of a bidder or a person interested in participating in the process will not be tolerated. The Assistant Administrator for Procurement, or the authorized representative thereof, will preside over the meeting.

1.4 REQUEST FOR CLARIFICATION (RFC)

The Request for Clarification and questions related to this RFI must be sent by email to subastasinformales@asg.pr.gov on or before **tuesday, august 26, 2025 at 4:00 p.m.** The email message must include in its subject the RFI number and the name of the corresponding person or entity. Participants must include their contact information in their email.

1.5 PROCESS FOR SUBMISSION OF THE RFI

Vendors that submit information for the RFI must do so before the deadline shown in **Table 1.2.1**. The RFI response shall be sent to the following email: subastasinformales@asg.pr.gov. The email message must include in its subject the RFI number and the name of the corresponding person or entity. Participants must include their contact information in their email.

1.6 INDIVIDUAL SUBMISSIONS

Vendors that submit information in response to this RFI may have the opportunity to participate in individual meetings in which they will be able to present additional information or show how their product works to DPS and ASG personnel.



Dates have not yet been set for these meetings. When the evaluation team completes their review of the information submissions, the vendors that responded to the RFI may be called through formal channels.

The ASG reserves the right to call bidders to make individual presentation, as may be deemed necessary.

2. REQUEST FOR INFORMATION

As stated, the ASG is interested in receiving information from prospective vendors that are available to provide detailed information on goods and services that our vendors can provide for the Department of Public Safety of the Government of Puerto Rico such as technological gunshot detection systems with the capacity for integration with surveillance cameras, reconnaissance systems, command and control platforms, response teams, automated technology and forensic acoustic data collection, and automatic classification of the kind of weapon or caliber involved by using advanced acoustic signal processing algorithms.

To analyze the available options, including the number of available vendors and the goods or services that they provide, we are requesting the following information:

1. Background and experience of the company:
 - a. Provide a brief description of your company, the number of years in business, and the goods or services that are offered.
 - b. The years your company has been offering alternatives for goods and services related to Technological Gunshot Detection Systems in Puerto Rico?
 - c. Provide examples of previous sales at a large scale of these goods or services whether in the public or the private sector.
 - d. Does the company or its products have certifications?
2. Available Goods or Services
 - a. Provide a technical and operational description of the gunshot detection system that you offer and that is available for acquisition by the Government of Puerto Rico, including the following:
 1. What kind of sensors are used by the system and how are gunshots detected?
 2. What is the coverage of each sensor?
 3. How is the system adjusted to cover different areas?
 4. How much time does it take for the system to detect and notify a gunshot?
 5. Can the system be integrated with the existing public safety platform and system?
 6. How frequently is maintenance provided for the system?
 7. What does the maintenance service include?
 8. How are detected gunshots reported?
 9. Does the system provide reports or analyses of the events?
 10. What kind of technical support is provided?
 11. Is personnel training provided?

Please provide a catalogue of devices in Excel format. Please group or organize goods or services by category.

- b. Is there documentation on accuracy levels, additional functionalities, technical requirements, and logistics?
- c. Is there a capacity to deliver and install in all of Puerto Rico (including Vieques and Culebra)?
- d. Are you authorized representatives for the system that you present?



3. Price structure:

- a. Can a cost estimate be provided with or without the maintenance associated with the system (license, sensor installation, maintenance)?

3. INFORMATION PROVIDED

We appreciate the time and effort that all participants take to provide us with detailed information for this RFI. Opinions and suggestions will be considered for making future decisions and improving the procurement process for the Department of Public Safety. We assure you that we will carefully review all responses so that they guide our next steps, including a possible Request for Sealed Proposals (SRFP) or Bid. We expect to be providing an update on the next goals and objectives during this bidding process, after the Government of Puerto Rico has completed the evaluation process.

All information that is submitted in response to this RFI is confidential and will be managed as such. It will only be accessible to the evaluation committee that is appointed and will be sealed until the completion of the RFI process. It is essential for the ASG to keep this information confidential until the RFI process has been completed to maintain equal conditions in the event of additional bid procedures with the information obtained from this RFI.