



Hon. Pedro R. Pierluisi Urrutia
Gobernador

Lcda. Karla G. Mercado Rivera
Administradora y Principal Oficial de Compras

Request for Clarifications RFP 21-2179-R1

TO ESTABLISH A CONTRACT FOR THE ACQUISITION OF ELECTRONIC MONITORING EQUIPMENT FOR THE DEPARTMENT OF CORRECTION AND REHABILITATION OF THE GOVERNMENT OF PUERTO RICO

	From:	Question:	Answer:
1	Héctor J. Crespo, E-Steps LLC	Sección 2.2 Receiver/Dialer - en las especificaciones menciona lo siguiente "Home radio frequency device that switch GPS to RFD when at home and it must have movement detection if manipulations occurs." Entendemos que esto es un equipo adicional y en la tabla de cotización solo provee para (Receiver/Dialer) y (Straps). ¿Bajo qué renglón en la tabla de cotización se incluye este otro dispositivo "Home radio frequency Device"?.	En la Tabla de Cotizar ("Pricing Worksheet") se permite que añada partidas a discreción del Proponente.
2	Héctor J. Crespo, E-Steps LLC	Sección 2.4 DCR Central Monitoring Center - El personal que tiene que estar disponible 24/7 para brindar apoyo técnico, ¿Qué tipo de apoyo o información se le requiere a esta persona al momento de asistir a un tribunal o escena?	Dicho personal funge como experto material, perito y representante de la compañía que provea el servicio. Como tal, debe estar capacitado para contestar preguntas técnicas sobre los equipos, o proveer información sobre algún incidente de corte o alteración de los equipos, entre otros.
3	Héctor J. Crespo, E-Steps LLC	Sección 2.5 Al momento de publicar las aplicaciones en los respectivos "App Stores", ¿Estos serán publicados bajo la cuenta de desarrollo de la compañía contratada o DCR proveerá una cuenta para estos propósitos?	Será bajo la cuenta de desarrollo de la compañía contratada.
4	Daniel Hooven, BI Inc.	Section 2.2 – Receiver/Dialer specification: "Must have an on board audible siren. The audible sirens must be able to be activated via the monitoring software system by the vendor's monitoring center or authorized agency and staff. The siren should not be able to be deactivated by the offender." Only a small number of OEMs incorporate an actual "siren" feature in their electronic monitoring products. To encourage fair and open	An amendment will be issued to address this comment.

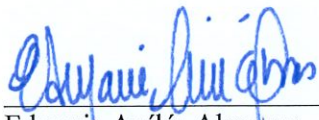
	From:	Question:	Answer:
		competition, will the agency please modify this requirement?	
5	Daniel Hooven, BI Inc.	Section 2.5 – Solution for Survivor of Law 54 Offenders: “Proponents must provide a mobile app that facilitates communication with survivors without generating the feeling of tracking. The requirements for this app are: Compatibility with IOS and Android. Must collect a location every minute. Must notify the survivor about alarms in real time. Must include an emergency button that when pressed must call the Agency and sent the location of both the offenders and the survivor.” This specification is highly restrictive and does not promote a fair and open bid process. To support an open and competitive procurement environment, will the agency please consider accepting alternative solutions that facilitate communications with survivors without generating the feeling of tracking? Please provide the average number of survivors using a mobile phone application or similar solution during the past six (6) months.	An amendment will be issued to address this comment. At the moment, there are 1631 active cases.
6	Fernando Cortés, Capitol Security	Section 2.4: How many staff does your current vendor provide? Is this adequate? Is the vendor-provided staff responsible for installation? Is the Field Service technician rate you are requesting in the Pricing Worksheet for this staff?	Current vendor provides two (2) staff people. They are responsible for technical support and serving as material experts in court cases. They may assist with installation as needed. Proponents should decide how they want to arrange/manage the Field Service technician.
7	Fernando Cortés, Capitol Security	Section 2.3/Pricing Worksheet: What is the current pricing for the monitoring center support?	All contracts are public on the webpage of the ASG or corresponding Government Agencies.
8	Fernando Cortés, Capitol Security	Pricing Worksheet: What is the current vendor’s cost for installation? What is your current vendor’s Field Service rate? Does your current vendor provide a solution for the Survivor of Law 54 Offenders and if so, what is the cost?	All contracts are public on the webpage of the ASG or corresponding Government Agencies.



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9	Fernando Cortés, Capitol Security	Pricing Worksheet: Could you provide the spreadsheet in the original Excel version to allow for editing as indicated in the RFP?	The excel file of the Pricing Worksheet has been uploaded.
10	Fernando Cortés, Capitol Security	Proposal Submission: Do you have a binding preference for the hard copy submission? Is a 3-ring binder acceptable?	No preference.



Edmarie Avilés Almenas
Secretary
Bid Bond

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